



English Martyrs Catholic Primary School
"where everyone is special"



P38: Complaints Policy

(Model Diocesan Policy)

Mission Statement

With Christ at the heart of our Catholic community,
our mission is to:

- ✘ nurture the potential in each individual,
- ✘ celebrate achievement,
- ✘ and develop an awareness of service
to God and each other

Adopted by the school: September 2014

Review: As requested by the Archdiocese of Birmingham)